

## Frequently Asked Questions

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#### **Where do I go to apply for a Global Health Outreach trip?**

Before you start, make sure you have your passport. You'll need your passport number and expiration date to apply. (Your passport must be valid at least 6 months beyond the date of your return.) Also make sure you have the contact information for an emergency point of contact, and your pastor's name, address, phone number, and email address.

ServiceReef.com works best using Safari and Internet Explorer.

1. Go to [www.servicereef.com](http://www.servicereef.com), and create a personal profile with your name and email. You can use your Facebook profile and password if you like.
2. Click on "Organizations" along the top blue bar.
3. Type "Global Health Outreach" in the text box under "**Refine Search**". This will take you to the GHO Trip Calendar.
4. Click on the trip for which you want to apply.
5. Click on the blue "Sign Me Up" button on the right side of the screen.
6. Fill in all of the information on the form.

#### **Who can apply for a GHO trip?**

Anyone can apply to serve on a GHO trip. Each team has many people with medical training, and many who have no medical training. As teams fill, there may no longer be room for people with certain skill sets, so apply early! The Logistics positions usually fill up first! If a team no longer has room for your skill set, then we will help you find other teams that may be suitable for you.

#### **What kinds of people are on the team?**

Our teams mostly provide primary medical and dental care. We have physicians, surgeons, anesthesiologists, physician assistants, nurse practitioners, and dentists; nurses, pharmacists, dental assistants, dental hygienists and physical therapists, scrub nurses and

scrub techs, CRNA's, pastors, and many non-medical people who help out in the pharmacy and in other settings. As a matter of fact, about a third of our teams may be people with no medical training. We call these people "Logistics".

### **Do you have to be 18 to go on a medical missions trip?**

Absolutely not! We have plenty of students and family members go on trips. Many parents have said that it is much more bonding as a family for Mom, Dad, and several kids to serve together in another country, ministering to the needs of the needy, than taking a family vacation to the beach or the mountains! We have many missions teams going to areas that are appropriate for young people to go!

### **What extra paperwork do I have to complete if I am under 18?**

If both parents are going on the trip, then the only extra form is the Supplemental Application for Minor Children that both parents must sign.

### **What paperwork is needed if I am under 18 and only one of my parents is going on the same trip?**

In addition to the Supplemental Application for Minor Children that both parents must sign, the parent NOT going on the trip must sign the Parental Authorization that allows the other parent to take you out of the country. If NEITHER parent is going on the trip, a Limited Temporary Custody and Power of Attorney must be completed by both parents. Contact us at [GHOApps@cmda.org](mailto:GHOApps@cmda.org) to discuss these additional forms and other requirements.

### **What happens after I apply for a GHO trip?**

Your application is reviewed for completeness, and then is forwarded to the team leader for the particular trip. The team leader has to balance how many slots are available for each position on the team, i.e., physicians, dentists, nurses, pharmacists, logistics, students. He or she will review your application, and may call you before accepting you on the team. Once your application is accepted, you will receive an automatic email from ServiceReef.com, and a welcome letter from [GHOApps@cmda.org](mailto:GHOApps@cmda.org) with lots of very important information about the trip. Everyone needs to submit a copy of his or her passport. If you are a healthcare worker, you will need to submit additional documentation that may include your C.V., diploma, state license, board certification, and other documents depending on the country where you will be serving. Your welcome letter will describe the specific documents required.

### **What is ServiceReef.com? Why do I apply for a GHO trip on ServiceReef.com?**

ServiceReef.com is a relatively new website that is associated with MedicalMissions.com, the website that was developed out of the Global Missions Health Conference. ServiceReef.com has great recruiting, fundraising, and team communication features that are not available anywhere else. Global Health Outreach started using it when the Christian

Medical & Dental Associations (CMDA) went through a major website upgrade. Once the CMDA on-line application for GHO is fully operational, either mechanism can be used to apply. We like ServiceReef.com so much that we are going to continue to use it! Please get comfortable with all of its features!

**Why is the “Balance Due” on my ServiceReef page not accurate?**

We have not turned on the ServiceReef donations and payments feature. Any donations that come in via ServiceReef will be reflected here, but donations that are made by check or by calling in a credit card will not be reflected on the ServiceReef page. This will change in time, but in the meantime, if you want to know what donations have been received for you, you need to E-mail [GHOFinances@cmda.org](mailto:GHOFinances@cmda.org) and we will run a donor report for you.